CAA SOUTH CENTRAL ONTARIO

**“CHECK-IN-TO-WIN PRESENTED BY CAA” – CONTEST RULES**

**CONTEST PERIOD AND ELIGIBILITY**

1. The “Check-in to Win Presented by CAA” Contest Rules (“**Contest**”) sponsored by CAA Club Group (operating as CAA South Central Ontario (“**CAA**”) is open 12:00:01 a.m. ET on October 21, 2023 and ending at 11:59:59 p.m. ET on April 19, 2024 (“**Contest Period**”) to persons who permanently reside within the club territory of CAA South Central Ontario, and have reached the age of majority in the Province of Ontario (18 years of age) as of the date of entry for the Contest with the following exceptions: employees and retirees of CAA and its affiliates, partners, suppliers, representatives, agents, advertising and promotional agencies, the independent contest agency if any, and the household members and Immediate Family of any of the above are not eligible to participate in the Contest. For the purpose of these Contest Rules, “**Immediate** **Family**” means spouse, mother, father, brother, sister, son or daughter, whether or not they reside in the same household.

**HOW TO ENTER**

1. NO PURCHASE NECESSARY. To enter the Contest, download and check-in on the Belleville Senators Mobile App on a mobile device by entering their seat location and seat number through the “Check-in-to-Win Presented by CAA” screen at any game during the **2023/2024 Regular Season** Contest Period, and submit your entry form by following the instructions provided. Entrants must check in between the opening of the game and the end of the second period of an **applicable home game** to be eligible.
2. Only one (1) entry per person and per household. Entries that are incomplete, late, lost, and/or irregular in any way or sent by an unauthorized method are automatically void and will not be eligible or accepted. Entries will only be accepted as described herein and will not be accepted by any other means.
3. By entering the Contest, entrants agree to be bound by these Contest Rules and all decisions of CAA, which shall be final and binding, without right of appeal, in all matters relating to this Contest and the awarding of the prize(s), including without limitation eligibility and/or disqualification of entries.

**THE PRIZES:**

1. One (1) Grand Prize and Thirty Six (36) secondary prizes are available to be won, consisting of the following:
	1. **Grand Prize:**

One (1) grand prize is available to be won. A trip to watch one (1) Ottawa Senators® 2024-2025 Regular Season Hockey Game, valued at approximately $4,000 CAD, (the “**Grand Prize**”) consists of:

1. A two (2) person trip to watch any Ottawa Senators® 2024-2025 regular season Hockey Game.
2. Two (2) game tickets to watch any 2024-2025 Regular Season Ottawa Senators® Hockey Game, subject to availability of tickets at the time of request.
3. Travel must take place during the 2024-2025 regular Canadian hockey season and must be booked through CAA.
4. Return economy airfare for two (2) persons and hotel accommodations for 2 nights. Travelers must have a valid passport, or any other documentation as required to travel. Please see below for travel date restrictions and conditions.

**SPECIAL CONDITIONS - HOTEL:**

Hotel stay must be completed by April 30, 2025. Hotel stay may be subject to availability and blackout dates. Hotel stays are subject to these Contest Rules and the hotel’s policies, including to provide a valid credit card. Actual Prize value may vary based on fluctuations in hotel room rates and winner will not receive the difference between actual and approximate retail value.

Winner agrees to be responsible for the conduct of his or her guest. Winner and guest(s) shall conduct themselves with due regard for public conventions and morals, and shall not engage in conduct that: (a) does not comply with hotel rules and requirements, (b) would bring CAA into public disrepute or (c) would tend to shock or offend the community. Winner and his or her guests will be solely responsible for transportation and incidentals for purchase (i.e. parking, food, room service, movies, internet, laundry) unless otherwise indicated in these Contest Rules.

Participating hotel properties are subject to change without notice. If hotel suite is unavailable, it may be replaced with comparable accommodations at the same hotel (i.e. replace one suite for 2 regular rooms) or a different hotel subject to Sponsor’s prior approval.

Smoking/Non-smoking/special accommodation room types are not guaranteed. If a hotel booking price is less than $1000, no refunds or credit will be provided.

**CAA TRAVEL TERMS AND CONDITIONS:**

1. CAA Travel must be booked by December 1, 2024. Travel must be completed by April 30, 2025.
2. Two (2) economy airfare round-trip flights must be booked through CAA Travel. The Prize winner and his or her guests must travel together on the same itinerary from the same departure airport in Ontario. The Prize winner and his or her guests must be in possession of a valid passport and other necessary travel documents upon selection, which documents must be valid prior to, and for the duration of the trip. Failure to obtain necessary travel documentation will result in forfeiture of the Prize (approximate retail value of $2,200 CAD).
3. CAA Travel and Accommodations must be booked and used through CAA Travel (South Central Ontario) Inc., 60 Commerce Valley Drive East, Thornhill, Ontario, L3T 7P9. TICO Ontario Registration #50014517, #50014518
4. Once booked, reservation change(s) will result in change/cancellation fees. Prize may be subject to availability or black out dates. Redemption of Prize is based on availability. Prize Winner is responsible for all travel documents (i.e., passports, visas) that may be required. Prizes excludes passport or visa fees as applicable, optional sightseeing tours, cancellation and medical insurance, beverages and meals except where noted, items of a personal nature, airline baggage fees where applicable and gratuities. CAA strongly recommends the purchase of cancellation and emergency travel & medical insurance at the time of booking.
	1. **Secondary Prizes:**

Thirty-six (36) Prizes are available to be won during the 2022/2023 regular season (one (1) prize per regular season home game), each consisting of one (1) $100 CAA Gift Card (valued at $100 CAD) for the eligible viewer in virtual attendance selected at random on each day of a Belleville Senators regular season home and away game (game times may vary from **October 21, 2023 to April 19, 2024**. Current schedule can be found here: <https://bellevillesens.com/schedule/> ). OR, subject to availability, select winners will be awarded two (2) complimentary ticket upgrades in the CAA Suite (valued at approximately $250 CAD). Winners will be selected at random on select home season games.

(Individually a “Prize”, collectively the “Prizes”)

1. The Prize(s) must be accepted as awarded, and may not be assigned, transferred, substituted exchanged, refunded or redeemed for cash value. CAA reserves the right to substitute a Prize with an item of equivalent or greater retail value in the event that a Prize is unavailable due to circumstances beyond CAA’s control. Prizes include delivery within approximately four (4) to six (6) weeks. Any costs or expenses associated with the Prizes not specified herein will be the responsibility of Winners (as defined below).

**THE DRAWS**

1. For the Grand Prize, one (1) winner will be selected by random draw from all eligible entries received during the Contest Period. The decision will be made by CAA on April 27, 2024 at 2:00 p.m. ET at its head office located at 60 Commerce Valley Drive East, Thornhill, ON.
2. For the Secondary Prize, each potential Prize winner will be selected from the eligible ticket numbers using a random number generator.
3. The odds of winning a Prize will depend on the number of eligible entries received during the Contest Period.

# GRAND PRIZE WINNER CONFIRMATION AND PRIZE CLAIM DETAILS

1. The selected entrant will be notified by the telephone number or email address provided at the time of entry. No communication or correspondence will be entered into, except with selected entrants.
2. To be confirmed the Grand Prize winner, the selected entrant must:
3. confirm compliance with these Contest Rules;
4. accept the Grand Prize as awarded;
5. correctly answer a mathematical skill-testing question without assistance of any kind, whether mechanical or otherwise, and within the time prescribed; and
6. sign and return a Declaration of Eligibility and Release, in the form requested by CAA, within five (5) business days from the date of delivery thereof.
7. The mathematical skill-testing question will be administered by email.
8. If the selected entrant cannot be contacted by email or telephone personally and without leaving a message within five (5) business days of the first attempt to contact him/her and after a minimum of three (3) attempts, or fails to be confirmed as the Grand Prize winner within the time prescribed, he/she will be disqualified and will not receive the Grand Prize, and another eligible entry will be randomly selected from the remaining eligible entries received until such a Grand Prize winner is confirmed. The initial selected Grand Prize winner will have no recourse towards CAA or anyone involved in the Contest.
9. The Grand Prize will be presented to the confirmed Grand Prize winner at 60 Commerce Valley Drive E., Thornhill, ON. Please allow four (4) to six (6) weeks for awarding of the Grand Prize.
10. The selected Grand Prize entrant is subject to verification by CAA and/or its designated representatives, in their sole discretion.
11. Refusal by an entrant to accept the Grand Prize releases and forever discharges CAA and its agents from all obligations related to the Grand Prize, including delivery. The Grand Prize winner is solely responsible for all expenses which are not included in the Grand Prize description above.

# SECONDARY PRIZE WINNER CONFIRMATION AND PRIZE CLAIM DETAILS

1. The selected entrant will be notified during the game at each eligible home game. An associate of the CAA Arena™ will collect the selected entrant at their seat during the game and if the selected entrant consents, s/he will be escorted to the Guest Services area to complete the validation process.
2. To be confirmed a Secondary Prize winner, the selected entrant must:
3. confirm compliance with these Contest Rules;
4. accept a Secondary Prize as awarded; and
5. correctly answer a mathematical skill-testing question without assistance of any kind, whether mechanical or otherwise, and within the time prescribed; and
6. sign and return a Declaration of Eligibility and Release, in the form requested by CAA.
7. If the selected entrant is not in his or her designated seat at the time of selection, or fails to be confirmed as a Secondary Prize winner within the time prescribed, he/she will be automatically disqualified and will not receive a Secondary Prize. The initial selected Secondary Prize winner will have no recourse towards CAA or anyone involved in the Contest.
8. The Secondary Prize will be presented to the confirmed Secondary Prize winner in person at the respective Belleville Senators game.
9. The selected Secondary Prize entrant is subject to verification by CAA and/or its designated representatives, in their sole discretion.
10. Refusal by an entrant to accept a Secondary Prize release and forever discharges CAA and its agents from all obligations related to a Secondary Prize, including delivery. A Secondary Prize winner is solely responsible for all expenses which are not included in a Secondary Prize description above.

**RIGHT TO DISQUALIFY / TERMINATE / SUSPEND / MODIFY**

1. CAA may, at its sole discretion, terminate, disqualify or withdraw any Contest entry without liability and without notice to the entrant. CAA reserves the right, in its sole discretion, to terminate, cancel, modify or suspend this Contest or these Contest Rules for any reason including should a virus, bug, unauthorized human intervention or other cause beyond the reasonable control of CAA corrupt or affect the security, integrity, fairness, or proper administration of the Contest. Any attempt to deliberately damage any website or to undermine the legitimate operation of this Contest is illegal, and should such an attempt be made, CAA reserves the right to seek remedies and damages to the fullest extent permitted by law, including, where appropriate, criminal prosecution. Entries are subject to verification and will be declared invalid and disqualified if they are illegible, mechanically reproduced, mutilated, forged, falsified, altered or tampered with in any way.

**LIMITATION OF LIABILITY AND RELEASES**

1. BY ENTERING THE CONTEST, ENTRANTS AGREE TO RELEASE CAA AND ITS AFFILIATED COMPANIES, AND THEIR OFFICERS, DIRECTORS, EMPLOYEES, SUPPLIERS, SPONSORS, ADMINISTRATORS, REPRESENTATIVES AND AGENTS, INCLUDING BUT NOT LIMITED TO CAA’S ADVERTISING AND PROMOTIONAL AGENCIES (THE “**RELEASEES**”) FROM ANY AND ALL LIABILITY CLAIMS OR ACTIONS OF ANY KIND WHATSOEVER (INCLUDING DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES) TO PERSONS OR PROPERTY RESULTING FROM: (a) PARTICIPATION IN THE CONTEST, (b) ACCEPTANCE, POSSESSION, MISUSE OR USE OF ANY PRIZE OR (c) ANY CLAIMS BASED ON PERSONALITY OR PRIVACY RIGHTS, DEFAMATION OR MERCHANDISE DELIVERY. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, therefore such exclusions may not apply to you.
2. Refusal by an entrant to accept the Prize or any part of the Prize releases and forever discharges CAA and its agents from all obligations related to the Prize, including delivery.
3. CAA assumes no responsibility for entries which are late, lost, stolen, damaged, illegible, incomplete, misdirected, postage due, destroyed or delayed. CAA assumes no responsibility for any failure of any Contest website or computer systems during the Contest Period, for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, access providers, computer equipment, software, failure of any entry including an online entry to be received by CAA on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to an entrant’s or any other person’s property (including computer) related to or resulting from participating in, or downloading any material in relation to the Contest.
4. CAA’s suppliers are independent third parties over which CAA does not exercise any control. CAA is not responsible for the acts or omissions of these suppliers, nor does it assume any responsibility for any claims, losses, damages, costs, expenses, delays or loss of enjoyment to the Winner.

**PRIVACY/PUBLICITY**

1. CAA and its designated representatives will collect, use, and disclose the personal information you provide when you enter the Contest for the purposes of administering the Contest, prize fulfillment and for any purpose required or permitted by law. CAA may, from time to time, upon consent of the entrant (if required by law), use the personal information provided in connection with this Contest to (i) contact selected entrants for the purpose of notifying him/her, (ii) contact entrants directly regarding products and services provided by CAA and its affiliates, and (iii) research the effectiveness of websites and the marketing, advertising and sales efforts of CAA and its affiliates. Please see CAA’s Privacy Policy at [[www.caasco.com/privacy /](http://www.caasco.com/privacy%20/)for more information.
2. By participating in this Contest, entrants consent to the use of their name, city of residence, voice, photograph, image or likeness in any publicity or advertisement carried out by or on behalf of CAA in connection with this Contest, without any further payment or consideration.

**GENERAL RULES**

1. This Contest is subject to all applicable federal, provincial, and municipal laws and shall be governed by the laws of Ontario. All entries become the property of CAA and none will be returned. Online entries must be made by the original, manual keystrokes of the individual entrant. Use of mechanical assistance, form filling software, or robotic assistance is prohibited. Only one (1) entrant’s name may appear on the entry form.
2. In the event of a dispute as to the identity of a selected entrant based on an e-mail address, the winning entry will be deemed to have been made by the Authorized Account Holder of the e-mail address at the time of entry. The “**Authorized Account Holder**” is the natural person who is assigned an e-mail address by an internet service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the e-mail address in question.
3. Logos and trademarks are the property of their respective owners.
4. ®CAA trademarks are owned by, and use is authorized by, the Canadian Automobile Association. ™Driven By Good is a trademark of CAA Club Group.